James benedict

Professional

Summary: Result oriented, technically skilled Sr. Manager with over 30 years of progressive experience in consulting and corporate environments. Exceptional skills include situation analysis, enterprise data governance program implementation, enterprise architecture planning, JAD facilitation, information strategy planning, business process management (BPM), business performance metrics development, business performance improvement, Business Process Governance, Process Modeling (BPMN, IDEF, ICOM/IPO, SIPOC), work flow optimization, master data management (MDM), data quality metrics, vendor product evaluation, and re-engineering project development. Background includes managing several systems integration and systems development projects in the health care, pharmaceutical, energy, supply chain, consumer products, brokerage, banking, telecommunication, insurance, data services, government, and manufacturing industries. Practical experience included in the full systems development life cycle using major EA frameworks and methodologies.

Enterprise Architecture Planning

Planning Initiation, Business Model development, Enterprise Survey, documentation, Business solutions to Technology Alignment, Development of System Development Life Cycle (SDLC) Methodology, Quality Assurance Metrics

Business Process Management

BPM Strategy & Roadmap development, BPM Governance Implementation, BPM Roles integration, Continuous Improvement team building, Process Re-engineering, Process Performance Metrics development, implementation and Management, Process analysis & design, mentoring / training, Corporate Vision Alignment, Business Requirements, BPA, Work Flow analysis, Business Rules, Process Simulation, Use Case development, Gap Analysis

Information Strategy Planning

Define Architectural Levels, Scoping Tasks, Analysis of priorities, Deliver Strategies & Plans

Data Governance Program

Data Governance Foundation, Data Governance Structure with roles & responsibilities, Governance Processes, Governance Council setup, Data policies & procedures, Data Quality Implementation, Data Stewardship work stream & implementation, training/coaching/mentoring

Data Warehousing

Source Systems analysis, Data Cleansing, ETL, Knowledge Coordination, Target Data Design, Business Requirements, BI (OLAP), Change Management

Data Architecture

Logical/Physical Data Modeling, Data Mapping, Data Migration, Data Synchronization (EAI), Data Quality, Data Management, Meta Data, Vendor product evaluation, Mentoring/Training

Program Management

Data Governance, Business Process Management, Data Integration

Regulatory Compliance & Standards

HIPAA, 21 CFR Part 11, HL/7, SOX, Dodd-Frank, Basel, FERC, FIBO, OWL, SBVR, ISO 11179

Facilitation

Business Requirements Workshop, Presentation

Situation Analysis using Zachman Framework

Audit the six aspects of the Zachman Framework from the Business/Technology perspectives of a corporation’s Enterprise Architecture, Interview key individuals, review

documents, and consolidate/present the audit results with recommendations & roadmap.

Work

Experience:

9/2009 – present TCS (TATA America)

*Sr. Manager – Data Governance Program*

Responsibilities included:

* Providing business solution to clients for their business problems by leveraging enterprise capability solutions such as Business Process Management, Master Data Management, Data Architecture, Enterprise Architecture, Enterprise Data Warehouse and Business Intelligence/Semantic capabilities. Work closely with Business Relationship Managers and On-shore and Off-shore Delivery teams in Marketing/pre-sales efforts and engagements. Lead and manage Delivery Team members in assessments, strategic road maps, project plans, architecture solutions, and cost benefits/ROI Analysis.
* Expanding solution offerings and capabilities with Enterprise Architecture Solution using a common vocabulary for data, process, significant business event, business motivation, organization, application integration and synchronization across multiple sources
* Provide leadership and guidance to practice as well as to Sr. Consultants globally at various client locations, in the development and implementation of Data Governance program.
* Actively work with client relationship managers and support pre-sales activities which included client facing presentations, development of SOW, and RFP.

Eaton Corporation, Beachwood, OH

*Enterprise Data Governance Specialist*

Operationalize Data Governance Program by working closely with sponsors and stakeholders:

* Analyze existing operational processes and policies
* Understand and uncover gaps, opportunities & priorities
* Define Data Governance Framework and build committees
* Identify individuals for the committees and align them with key data domains
* Define accountabilities for those individuals and train them
* Develop Data Governance Processes & Policies
* Enable the trained individuals and embed them in key initiatives (Product Taxonomy build, Product Lifecycle Management, Customer Information Management)
* Assist Eaton in developing change management strategy
* Provide assistance to Eaton executive leaders who are change sponsors

Chrysler, Auburn Hills, MI

*Enterprise Architect Manager – Global Business Analytics*

* Assess the overall Business Analytics capabilities for the M&A initiatives and develop BI Strategy and roadmap:
  + Work closely with the global BI architecture team and business relationship managers and understand and assess the current state of business analytics capabilities
  + Develop 2013 objectives and measureable goals & action plans that includes KPIs that are aligned with the SLA’s of architects roles & responsibilities
  + Present BI Strategy to Global BI stakeholders and obtained consensus
  + Key capabilities: IBM Puresystesms, Cognos 10, Oracle, IBM UDB EEE/DB2

JP Morgan Chase Bank, NYC, NY (Feb 2012 – Dec 2012)

*Data Governance Consultant/Advisor/Mentor*

* Assess the overall functions within JPMC Treasury on use and the management of data, identify issues & pain points, identify root causes, document impacts, and provide best practices and recommendations in a well-define roadmap
* Work closely with the JPMC Treasury Data Governance program sponsors and advise towards maturity in institutionalizing data governance program in a non-disruptive way.
* Establish Data Governance committees (Executive Steering Committee, Data Governance Council, Data Stewardship Team, and Data Governance Design Team) and allocate responsibilities with measurable actions.
* Interact daily with both off-shore and on-shore teams in various capacity in collecting critical data elements for Client, Product, Account data domain areas to uncover problems, potential fixes, and help develop business case for opportunities to improve JPMC Treasury functional areas.
* Led in the development of Data Governance plan to address business policies that would ultimately drive the Data Governance processes within LOBs.
* Provide support and oversight for all enterprise applications that would consume master data to ensure global consistencies in the usage of business semantics (FIBO).
* Work with Enterprise Risk Management to develop data policies and ensure implementation of data policies in support of regulatory compliances.

TD Ameritrade, Jersey City, NJ (Sep 2009 – Apr 2010)

*Enterprise Data Governance Specialist – Modernization initiative*

* Assess the overall business operations practices with the use of data and the management of data, identify issues & pain points, identify root causes, document impacts, and provide best practices and recommendations
* Review current business environment at various geographical locations through series of structured interviews, assemble the findings, document the recommendation and present to the client sponsor.
* Work closely with client both business and IT stakeholders to understand the roles and responsibilities and identify gaps.
* Develop Enterprise Data Governance program which includes organization structure, roles and responsibilities, relevant policies, governance processes, data governance metrics, pragmatic implementation approach, communication plan, and a roadmap with sustainable maturity.
* Socialize the Data Governance Program through series of presentations among various stakeholders to bring awareness in a complex and highly competitive environment
* Assist to plan pilot initiatives which include data quality remediation plan, data stewards involvement, and data governance council implementation approach

General Re-Insurance Corporation, Stamford, CN (Apr 2010 – Dec 2010)

*Enterprise Data Governance Specialist – Data Migration/Data Integration initiative*

* Assessed & assisted in the development of data migration strategy by working closely with the stakeholders (business & IT).
* Participated in key workshops and uncovered data issues in Customer, Contract, and Claims domain areas.
* Provided leadership by working closely with the Data Governance Council members to oversee the data migration from various data centers world-wide.
* Defined and developed Data Governance program approach and roadmap to support data integration initiative.

Kroger, Cincinnati, OH (Jan 2011 – Dec 2011)

*Data Governance Program Advisor/Business Activity Planning Program Manager*

* Report directly to the VP of Merchandising supporting GDSN compliance and ITEM Data Standardization initiative.
* Work with core business team members and Data Governance Council members covering Grocery, Perishables, Pharmacy, and Drug GM commodities to identify core business activities to support ITEM Master Data Management, Vendor Portal, Vendor On-Boarding, Retail Merchandising System, Retail Pricing Module, Store Item Data Delivery, Product Life Cycle Management and legacy application projects.
* Develop and maintain business activity plan that span for 3 years and coordinate business activities to support $100MN corporate program
* Collaborate with downstream teams that includes business analysts, IT Project Managers, Data Management team, technical architects, and usability engineering team and coordinate activities and track progress
* Report weekly on progress, challenges, issues, and mitigate risks by keeping Kroger leadership team updated through weekly dashboard and meetings.
* Lead Data Governance activities by working closely with the Data Governance team towards identifying and remediating data quality issues.

1/2009 – 8/2009 State of Illinois, Chicago, IL

*Lead Process Architect / Governance Specialist – Center of Excellence*

Responsibilities included:

* Report directly to the Chief Technology Officer & the Director of Center of Excellence (COE) towards establishing Business Process Management program that would bring operational efficiency
* Develop Business Process Management strategy & approach to align agency vision with the Information Technology solution delivery through well-defined architecture roadmap.
* As the key member of the COE (Center of Excellence), develop standards, guidelines, policies & procedure for implementing BPM (business process management) program
* Define and implement BPM Governance through clearly identified roles and responsibilities at the executive level, strategic level, tactical level, and operational level. Help establish BPM Executive Steering Committee, BPM Governance Council, BPM Liaison Committee, and Operational Stewards to collaborate and communicate addressing key business issues.
* Work with Service Oriented Architect (SOA) team to align BPM with SOA. Work with Unified Web Site Architects to develop BPM integration for external facing information consumers
* Develop business process metrics through workshops conducted with various business divisions and enable operational workflows integrating people, process, and systems
* Identify business domain area and capture current state of the workflow. Develop process model of the current state which includes relevant metrics such as time, cost, resources, and quality. Analyze and identify areas of opportunities to improve. Obtain consensus from the business stakeholders. Develop a future state workflow that would automate several manual activities which contributed in eliminating four weeks of work and cost savings. Work with the SOA development team to identify services (top down), develop and deploy re-engineered work activates. Present efficiency measures to the senior management
* Train/coach/mentor staff members towards the new roles by working with various divisions. This includes business architecture principles, information modeling, and process modeling training (BPMN), process improvement training (5S, Kaizen, Lean), team building, problem identification and remediation training.
* Collaborated with state assigned Gartner Analysts on BPM approach and roadmap.
* Conduct collaboration & Team building exercises with Executive Steering Committee members. Train members with the roles & responsibilities of BPM Governance structure
* Work with “C” level executives to define performance metrics, policies, guidelines, and directives that would drive the governance processes go forward
* Work with business divisions towards adapting from “silo” system-focused mindset to “cross-functional business optimization” mindset

Environment: MS Office, Visio, Provision (configured to TOGAF)

1/2008 – 12/2008 Hartford Insurance (The Hartford) Hartford, CT

Business *Process Architect – Int*egrated Model-Driven Framework

Responsibilities included:

* Develop Integrated Model-Driven Framework capabilities to support The Hartford Common Business Architecture and internal SDLC activities.
* Develop work streams, policies, and procedures to execute those activities that are necessary to support the Integrated Model-Driven Framework.
* Special focus on Business Process Modeling aspect to identify, document, and recommend those metadata that needs to be captured at Contextual, Conceptual, Logical, and Physical levels.
* Develop Process Modeling Guidelines and Standards and recommend various modeling tools to support process modeling activities.
* Develop roles & responsibilities to support the Integrated Model-Driven Framework.
* Develop business architecture strategies to collaborate with Dictionary Modeling & Data Modeling aspects along with Enterprise Data Governance, CMMI, and supporting Six Sigma methodology (DMAIC).
* Conduct facilitated sessions to collect Modeling needs, knowledge transfer, and present deliverables to business & technical stakeholders.
* Mentor/Train key members in process improvement, process modeling (BPMN, SIPOC), Business Process Analysis, Performance metrics, and strategy alignment.

Environment: MS Office, Visio, Adaptive (metadata), Pega process server, ProVision

1/2007 – 12/2007 Blue Cross Blue Shield Association Chicago, IL

Sr. *Business Solutions* *Consultant – Inter-Plan Performance Program*

Responsibilities included:

* Analyzing current business processes & technology capabilities; Model/document future business & technology capabilities towards Corporate Vision/Roadmap initiative.
* Participate in several workshops to identify Key Business Performance Metrics to align with corporate goals identified, perform affinity/cluster analysis to group and prioritize measures and required data for the taxonomy of the business analysis
* Document/maintain the results of the analysis in the Rational Suite repository (Requisite Pro, Rational Rose, Clear Case). Log enhancements, issues, risks, and defects in Clear Quest and assist in the management of UAT (user acceptance test) and production defects in supporting business owner’s needs.
* Develop Business Rules and align them with business use case to ensure business constraints are enforced. Work with system analysts and developers and provide clarifications on business requirements to meet business stakeholders’ needs.
* Support BCBSA Business Process Performance metrics initiative by eliciting business requirements, business rules, managing enhancements, interacting with IT team members to provide end-to-end traceability, develop user acceptance strategy & participate in user acceptance testing for on going releases.
* Key member of the Enterprise Data Warehousing initiative which is the foundation for Inter-Plan Business Performance where by various metrics/reports/analytical/dashboard capabilities can be built to improve operational efficiencies over time.

Environment: MS Office, Visio, UML, Requisite Pro, Rational Rose, Clear Case, Clear Quest

6/2006 – 12/2006 British Petroleum (BP) Inc. Chicago, IL

Enterprise Architect *– Enterprise Master Data Management Program*

Responsibilities included:

* Assessment of Enterprise Data Management Program for the global business segments
* Assist in the development of Enterprise Master Data Management Program business case
* Identify and organize master data entities around selected master data subject areas
* Interview various business segments individuals to evaluate master data ownership and stewardship capabilities, collect findings, develop proposals with recommendations of data ownership with various MDM implementation strategy options, review proposals with enterprise architecture team & business stakeholders, and obtain consensus

Environment: MS Office, Visio, EAI, EII, n-tier architecture, ER-Studio, SAP, SAP MDM, SAP MM, Kalido, TIBCO, SAP XI, .Net

5/2005 – 6/2006 SunTrust Bank Atlanta, GA

Lead Data Governance Specialist *– Enterprise Data Governance Program*

Responsibilities included:

* Develop Enterprise Data Governance Foundation. Assess current business process against information value chain; measure and document strength, weakness, opportunity, and threats; develop future state recommendations, identify and develop data policies & procedures
* Develop Enterprise Data Governance Structure and define roles & responsibilities (strategic/tactical/operational stewardship levels), and Data Governance processes
* Develop Enterprise Data Governance Roadmap supporting data governance pillars
* Develop Stewardship implementation strategy focusing on data quality. Develop processes to identify data quality issue, data quality issue prioritization, data quality issue root-cause analysis, data quality remediation strategy with options to explore. Help develop templates and guidelines to support the data quality processes.
* Work with CDI (Customer Data Integration) project to initiate data quality remediation strategy
* Help develop Enterprise Reference Data Management (Master Data Management) strategy to support reference data on key subject areas which would provide consistent context against which business performance can be measured
* Provided key strategy directions to enhance metadata strategy for the enterprise. Help develop data stewards metadata structures and content, tested the environment and gained acceptance of the environment from both business and IT.
* Support Basel II , SOX Compliance needs, and CMMI towards level-3 achievement
* Identify Data Stewards, train/mentor Data stewards, Collaborate and work on the data quality issues to remediate, perform root-cause analysis, develop business case, coordinate work efforts with EIS & business

Environment: MS Visio, MS Project, ProVision (BPM), MS Office, Ab Initio, EAI, .Net

10/2004 – 4/2005 Allstate Insurance North Brook, IL

Architect - *System Integration*

Responsibilities included:

* Develop System Integration processes to manage over 115 interfaces.
* Facilitate interview sessions with end users to collect requirements regarding interfaces
* Coach/train fellow data analyst in the utilization of the processes and template for documentation
* Participate in Integrated Data Model Rationalization in order to comply with the Corporate Reference Architecture.
* Work closely with infrastructure team regarding issue resolutions.
* Work with testing team to develop testing strategy to incorporate traceability of defects
* Develop project task tracker to communicate to the PMO regarding the progress of the System Integration Activities on a weekly basis.
* Work with the SAP/BAPI team in the data mapping activities to map, identify gaps, participate in the gap resolution activities and deliver interface technical design specifications.
* Environment: MS Project, MS Visio, MS Office, SAP, Ab Initio, Mainframe, n-tier Architecture

04/2004 – 09/2004 SBC Telecomm Hoffman Estates, IL

Sr.*Consultant – Sr. Business Analyst*

Responsibilities included

* Interview users to elicit and document user requirements.
* Participate in the Sales & Marketing Business Mechanization project and support IT in translating telecommunications data product (ATM/Frame Relay) Pre-sales Process characteristics into work flow process models and develop use cases.
* Gather & analyze requirements and verify delivery of products and services.
* Produce logical data models and documentation.
* Verify requirements quality and completeness.
* Support CMM Express methodologies and documents.
* *Environment: EXPRESS,* MS Project, MS Visio, MS Office, FileNet

01/2004 – 04/2004 Caremark North Brook, IL

*Sr.Consultant (Sr. Business Analyst)*

* Responsibilities include analysis of the current National Clinical Care Call Center Application, uncover problems & roadblocks, collect information needs, and document workflow. This also includes site visits to perform observations, interview key users, and analyze various system related documents.
* Develop and document future state processes to support the re-write of the National Clinical Care Call Center Application. In this approach, the business requirements are developed with the customer’s need in mind supporting Identification, Segmentation, Assessment, Intervention, and Measurement functionalities. The rule-based system would be supported by intelligent conversations increasing productivity and efficiency of the call center workflow.
* As the key member of the architecture team, help develop architecture requirement document, facilitate user interactions, develop data models, workflow diagrams, use cases, traceability matrix, and coordinate communication between business and the application development teams.
* Environment: Websphere (J2EE), DB2 UDB, n-tier architecture, RUP, XML & Java, Visio

1/2002 – 12/2003 Abbott Labs Abbott Park, IL

*Sr. Business Architect/Methodologist*

* Functioned as Methodologist/Architect/Sr. Business Analyst in the architecture and development of Business Models for the Chromatography Data System in the Global Pharmaceutical Research & Development division. This involved the development of work products to support 21 CFR Part 11, GxP (GMP) compliance & working closely with the scientists to collect business requirements, which in turn transformed into functional specification requirements.
* Responsibilities include in developing SDLC (System Development Life Cycle) methodology to support enterprise applications needs. Mentor/Coach project team members in developing work products & deliverables using methodology principles. Mapped the deliverables to Zachman Cells.
* Analyzed Configuration Management (source code management and defect tracking) requirements for the GPRD division. Developed concrete requirements, worked with validation specialist and application office manager in all key decision making to implement MKS (configuration management) tool. Developed use cases, process models, and information models for the projects.
* Participated in the implementation of Chromatography Data System. Actively involved in the risk-based planning, helping develop various tasks in the analysis phase following SDLC methodology, IVS standards to comply with FDA regulatory needs.
* Helped plan projects for the global deployment of the application.
* Designed and developed Information Model, Event Activity Model, Use Cases, & Infrastructure Component Architecture diagram.
* Develop methodology artifacts (work products/deliverables) guidelines, performance metrics, templates, standards & examples
* Support the development of 12 projects needs in the system development life cycle including coaching, training, and mentoring of the project team members in the use of the SDLC methodology (process decomposition, logical data modeling, use case development, traceability matrix, functional requirement specification, project initiation, and quality assurance and review).
* Develop long-term strategies by closely working with senior management to support Enterprise Architecture, Application Architecture, and EAI
* Perform quality assurance in each phase of the project development for business alignment, conformance to regulatory & QA standards, and adherence to methodology conventions. Report quality metrics to senior management and recommend quality improvement strategies.
* Planned and successfully executed vendor product assessment through a pilot program and promptly met dead lines to satisfy project needs.
* Worked closely with the Validation & Quality Assurance team to transfer knowledge.
* Environment: Oracle 9i, Silver Run BPM/RDM, n-tier architecture, RUP

1/2001 – 12/2001 Blue Cross Blue Shield of Illinois Chicago, IL

*Senior Manager – Data Stewardship Program*

Developed and implemented Data Stewardship function to support enterprise data integration initiative. Resolved data issues surrounding the enterprise data warehousing initiative.

* + - * Developed Data Stewardship Office charter and processes to improve data quality (Larry English).

The scope of the Data Stewardship office is to guarantee the

quality and the integrity of one of the most critical assets of BCBS (Blue

Cross Blue Shields of Illinois) - its data.

* Defined objective, success factors, activities, decision-making,

governance, structure, authority, goals, and responsibilities of Data

Stewardship Office in order to achieve data integrity through data quality.

* Defined data quality metrics:

Quantitative: % of populated records, % of valid records, number of

distinct values, % of suspect records, cleansing results percentages,

hypothesis testing, and regression analysis

Qualitative: process map, cause and effect diagram, scatter diagram,

focus group

* Defined data quality reporting for Data quality assessment, action

plan, data value/cost report, control reports

* Defined data quality process (will drive the implementation of

business & system changes) to update data so that they will consistently

produce and maintain high quality of data

* Defined Data Cleansing Process (identify data source, analyze

defects, standardize data, define data cleansing approaches/procedures,

correct data, document cleansing result, certify data cleansing, and deliver

new set of data/metadata)

* Defined data rationalization process
* Achieved data definition quality by obtaining consensus from

business process owners and SMEs. Worked with Enterprise Data Warehouse team

to incorporate into the enterprise model and metadata repository.

* + - * Enhanced the definition quality of business terms, entity definitions, attribute definitions, and valid values by obtaining consensus from the business community.
      * Developed and delivered short and long term business strategies and objectives for warehousing initiative.
      * Environment: Mainframe, Teradata, Oracle 8i, DB2, Facet, Platinum, ETi (ETL), Visio

1/2000 – 12/2000 Premier, Inc. Oak Brook, IL

*Enterprise Architect*

Responsible for the development of data architecture strategies supporting CRM, e-Business, EAI, and Data Warehousing application integration initiatives.

* Developed key processes to support enterprise data coherence ensuring data standard compliance.
* Key member in the corporate quality improvement processes using Malcolm Baldrige Criteria for performance excellence.
* Developed data synchronization architecture for interfaces between enterprise and e-solution applications.
* Provided mentoring and leadership in data, process, technology, and business motivation for enterprise applications development and deployment efforts.
* Environment: Oracle 8i, GEIS Network, MQ Series, CrossWorld, Siebel, Vitria, JD Edwards, ProVision (BPM)

1/1999 – 12/1999 Butler International, Inc. Montvale, NJ

*Sr.Manager – Enterprise Architecture Practice*

Responsible for managing Enterprise Architecture supporting global practice needs. Managed staff of 42. Responsible for Structured Assessments evaluating data, process, communication, organization, events and motivation using TOGAF & Zachman Framework for Enterprise Architecture.

* Managed Enterprise Architecture & Data Warehousing initiatives for the Midwest practice. This included mentoring and coaching staff for the practice.
* Supported the practice development of the business, which included sales, business consulting, budgetary, interviewing and recruiting support.
* Drove practice development by developing sales proposals and presenting to prospective clients.
* Met all targets for development of new engagements/clients.
* Developed Butler International Record Management Strategy by collaborating with the CFO

*Enterprise Data Architect – Xerox, a Global Document Company Rochester, NY*

* Developed business requirements for global Customer Relationship Management (Oracle CRM) initiative, consisting of one-to-one marketing, campaign and multi channel management, Sales Force Automation, and e-Business.
* Mapped and enhanced business requirements to the enterprise logical data model with appropriated business rules based on the output from the Use Case workshops.
* Developed data management strategies to manage enterprise data.
* Developed Meta Data strategies to manage enterprise application portfolio.

Environment: BP-Win (BPM), ER-Win, Oracle 8i, Oracle CRM 11i, n-tier architecture

1/1990 – 12/1998 Ben & Ben Associates, Inc

*Client: Navistar – Data Warehousing Division*

*Data Architect*

* Designed and developed star-schema dimensional model for the ABM (activity based costing model) required business needs. Interacted with clients to obtain requirements for the business intelligence needs and implemented business requirements into the data model.
* Environment: *Oracle, Sybase*

*Client: Blue Cross Blue Shield of Illinois*

*Data Architect*

* Completed the enterprise data model for the enterprise applications supporting data integration initiative for all provider activities.
* Conducted several JAD sessions to collect and map business requirements to the enterprise data model.
* Designed and implemented a change control process to streamline changes to logical model.
* Developed Enterprise Information Architecture strategies to assist with strategies for mergers and acquisitions.
* Mentor/Coach data analysts within Data Management
* Presented the data management solutions to the CIO.
* Environment: *Teradata, DB2, Oracle, Platinum, ETi (ETL)*

*Client: Consolidated Natural Gas*

*Enterprise Architect*

* Successfully completed Information Strategy Planning consisting of data collection, transformation and loading to promote data integration over building interfaces among disparate applications.
* Worked closely with the CIO to understand business problems surrounding corporate information and provided standards, policies and procedures to manage enterprise data.
* Environment: Oracle, DB2

*Client: WorldCom*

*Enterprise Architect*

* Designed integrated information architecture to manage the Order Processing for the enterprise including provisioning data via the Internet.
* Key member of $100MM project to provision 500K orders/year.
* Evaluated various software vendors to select enterprise architecture tools to support processes.
* Developed workflow diagrams for the Provisioning Processes and optimized workflow in various roles within the organization.
* Extensively traveled to various sites in the country to acquire business requirements for the project. Developed several use cases to capture functional requirements for the system.
* Environment: Oracle, DB2, n-tier architecture, ProVision (BPM)

*Client: Abbott Labs*

*Management Consultant*

* Developed Enterprise Data Architecture for standardized repository that would serve as the reference data for all product related data needs for the division.
* Developed data models for the integrated Product and Customer subject areas. Documented data model summary report for the management.
* Helped select CASE tool by evaluating various vendor products and helped build architecture team.
* Presented architectural solutions to and obtained consensus from senior management.
* Environment: *Oracle, DB2, Mainframe*

*Client: Coopers & Lybrand*

*Senior Consultant – Supply Chain (SCM) practice*

* Designed and developed Integrated Data Models for supply chain Operational & Data Warehouse strategies for the supply chain (SCM) processes, support for KPI, demand communication, and distribution load planning systems. Followed Summit-S & Summit-D methodology.
* Helped develop various client proposals for the practice involving supply chain management.
* Environment: *DB2, IEF, ADW (ICASE) (i-CASE), Oracle*

*Client: First Card*

*Data Architect*

* Developed logical data models for the financial functional areas. Provided leaderships in all the walk-throughs of the models with the team members.
* Performed canonical synthesis involving various subject area models.
* Interviewed clients and collected business requirements in the enhancement of HOGAN systems.
* Worked closely with the DBAs to forward engineer the logical models for the physical implementation.
* Environment: *DB2,* ADW (i-CASE*), Mainframe*

*Client: McDonald’s Corporation*

*Management Consultant*

* Developed three-tier enterprise architecture model (ERD & Process Model) that would support the corporate supply chain (SCM) strategies and objectives.
* Managed the development of a business architecture that would align the corporate vision with technology. Followed James Martin’s Information Engineering Methodology utilizing ISP (Information Strategy Planning) and BAA (Business Area Analysis).
* Conducted several JAD sessions to identify business requirements and also provided leadership in the development of data and process modeling.
* Environment: DB2, ADW (i-CASE), Mainframe

*Client: Allstate Insurance*

*CASE Consultant*

* Participated as an analyst, designer and construction specialist in the development of a multi-phased medical bill review system to control costs – an estimated savings of $200MM over 5 years. Followed and used James Martin’s Information Engineering Methodology in the project
* Used and applied Planning, Analysis, Design, and Construction methodology principles in the project.
* Developed logical data models, process decomposition models, DFDs, interaction matrix, and mini-spec action diagrams.
* Designed and implemented several key modules using computer aided software engineering tools (CASE).
* Environment: *DB2, ADW (i-CASE), Mainframe*

1/1984 – 12/1989 Union Tank Car Company Chicago, IL

*Software Engineer*

* Designed and developed Bad Order Credit system, Mechanized Part Data Display system, and ad-hoc report solutions system for the Fleet Management business function.
* Developed demand forecasting statistical model using Box-Jenkins ARIMA.
* Worked closely with users to identify requirements, subsystem design and development of online applications.
* Environment: DB2, VSAM, IMS, SAS, Mainframe

Education:

Roosevelt University – Chicago, IL

Master of Science in Information Systems, 1987

Bachelor of Science in Chemistry, 1979

Professional

Development:

* Data Governance Conference – Financial Sector NYC 2012
* Certified in Managed Metadata Environment (MME) – Marco Masters Series 2006
* Business Process Management (BPM) Conference – BPMIinstitute.org Chicago 2004
* Integrating Real-Time Enterprise - Claudia Imhoff 2003
* Business Case for Business Rules – Blaze Advisor 2002
* Malcolm Baldrige Criteria for Performance Excellence 2001
* Enterprise Architecture Planning Dr. Steven Spewak –2000
* CRM/Business Intelligence/e-Commerce seminar 2000
* Sybase/PowerSoft Seminar 1994
* Texas Instruments - IEF 1992
* Case Tool User Group Seminar 1992
* Business Process Management – BPM seminar 2002
* Enterprise Portals – ATG & Gartner 2002
* Knowledge Management Seminar 1998
* ProVision Toolset 1996
* Knowledge Warehouse Seminar 1995
* KnowledgeWare - Object View 1993
* Chicago DAMA 1992 – 2002
* AD/Cycle - International DB2 Group Seminar 1990